

Meeting Session	DCUSA Panel (Open Session)
Paper Reference	Panel_2023_1220_XX_SIG Headline Report
Action	For Information

SIG Headline Report

1. Synopsis

- 1.1 This report sets out the key decisions made at a DCUSA Standing Issues Group (SIG) subgroup on 13 December 2023. The minutes of the meeting will be available [here](#) on the DCUSA website by 20 December.

2. Review of DIF 70 ‘Meter Bypass’ – RFI Responses

- 2.1 The subgroup initially met to review DIF 69, DIF 70 and DIF 71 RFI responses. However, at the meeting it was agreed to review DIF 70 first and set up additional meetings to review DIF 69 and DIF 71. The main reason for this was that the issues are different in nature and may require other representatives to attend.
- 2.2 The subgroup reviewed the consultation responses, and it was noted that the key theme for when a meter is bypassed is customer vulnerability. It was noted that Ofgem is looking at 24-hour metering provisions to be provided by Suppliers and for the most part this should eliminate the need for Distributors to deal with these queries, which would be the desired solution.
- 2.3 It was noted that there are exceptions, for example in Scotland, where customers may be in remote locations and the Supplier is unable to reach the customer in a timely manner and this may still need consideration even after Ofgem’s review of Supplier metering provisions.
- 2.4 The subgroup agreed to meet again in January to further review responses and determine best next steps.

3. Next SIG Meeting – 15 December 2023

- 3.1 A new issue (DIF 72) ‘Meter Moves’ has been raised and will be discussed at the SIG meeting scheduled for 15 December 2023. The issue is available on the DCUSA website.

4. Recommendations

- 4.1 The DCUSA Panel is invited to:
- **NOTE** the contents of this paper.

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